

Loan Servicing Centers for Students

Contact Center	Contact Information
Great Lakes Educational Loan Services, Inc.	Phone: 1-800-236-4300 Fax: 1-800-375-5288 Website: www.mygreatlakes.org
HESC/Edfinancial	Phone: 1-855-337-6884 Fax: 1-800-887-6130 (toll free) or 865/692-6348 Website: https://edfinancial.com
MOHELA	Phone: 1-888-866-4352 Fax: 1-866-222-7060 Website: www.mohela.com
Nelnet	Phone: 1-888-486-4722 Fax: 1-866-545-9196 Website: https://www.nelnet.com
OSLA Servicing	Phone: 1-866-264-9762 Fax: 1-855-813-2224 Website: https://public.osla.org Email: DLcustserv@osla.org
FedLoan Servicing (Pheaa)	Phone: 1-800-699-2908 Website: https://www.pheaa.org/
ECSI	Phone: 1-866-313-3797 Website: https://efpls.ed.gov/
Aidvantage	Phone: 1-800-722-1300 Website: https://aidvantage.com/

For more information on Direct Loan Servicers, please visit <https://studentaid.gov/manage-loans/repayment/servicers>

Please note: Loans currently being serviced by FedLoan Servicing (PHEAA) will soon be transferred to MOHELA, loans serviced by Granite State will be transferred to Edfinancial and loans serviced by Navient will be transferred to Aidvantage. All loans are expected to be transferred by 12/31/21.

Updated 1/10/22